

MILES SMILES

SERVICE PROMISE



Warm Welcome - A smile and eye contact go a long way—greet every guest with both!



Spirit of Service - Be a Memory Maker - *Is there anything else I can help you with today?*



Passionate & Proactive - Help guests solve needs before they become problems



Rapid Response - Fast, dependable support when it's needed most



Fond Farewells - Thank guests for staying/playing/dining with you!

Go the Extra Mile — Be Our Next Featured Smile!

We're honoring the hospitality heroes who make every visit memorable with our Miles of Smiles Service Promise!

Get noticed by your manager and celebrated by us! You could be featured on our Facebook page AND win a weekly \$100 prize. Then at the end of summer (*by Labor Day*), one featured smile will be randomly selected to take home a \$500 cash prize!

